

MECOSTA COUNTY PARKS 2023 REFUND POLICY:

All refund requests shall be submitted in writing to the Park Office or Mecosta County Park Commission Administrative Office. If payment for the campsite was received by credit card, the same card will be credited with the refund. If payment was received via cash or check, a check will be issued to the registered guest within 30 days of approval. Request for cancellations may be e-mailed to: admin@MecostaCountyParks.com

It is the intent of the Mecosta County Park Commission to provide a consistent and fair method for all refund requests by adhering to this policy, regardless of circumstance.

Request for exceptions to this policy will not be considered.

CAMPING/CABIN RESERVATION REFUNDS –

- If the registered guest provides cancellation notification 14 calendar days or more, prior to the arrival date, a full refund less a \$10.00 per campsite Administrative Fee and \$5 Reservation Fee shall be granted. For reservations containing Holiday or Special Event Pricing, a 75% refund shall be granted, less the \$5 Reservation Fee.
- If the registered guest provides cancellation notification within 14 calendar days, prior to the arrival date, a 50% refund shall be given for the entire reservation, less the \$5 Reservation Fee.
- No refund to any portion of the reservation will be given for a cancellation notification received on or after the scheduled date of arrival.
- Reservations canceled on the same day they are created will be assessed the \$5 Reservation Fee.

MODIFICATION OF RESERVATIONS

- A guest may re-schedule reservation dates within the same camping season when equal or greater in monetary value, provided they have given 14 calendar days or more notification (prior to the arrival date) by paying a \$10 per campsite Reservation Modification Fee and any balance due.
- Within 14 calendar days of arrival, or if the change to the reservation is a decrease in value, the refund policy will be followed.
- Modifications increasing the length of stay on an existing reservation will not be charged a modification fee.
- Modifications of monthly reservations resulting in a reservation period of less than a month will be processed as a cancellation and re-booking.
- Any rescheduling of dates is based upon availability.

PICNIC SHELTER RESERVATION REFUNDS

- Before March 31st – full refund less \$10 Administration Fee and \$5 Reservation Fee.
- April 1st and after, up to 14 days advance notice = 50% refund less the \$5 Reservation Fee.
- Within 14 days of arrival = no refund.

FAMILY GROUP CAMP RESERVATION REFUNDS

- Before March 31st – full refund less \$100 Administration Fee.
- April 1st and after, up to 14 days advance notice = 50% refund.
- Within 14 days of arrival = no refund.

MONTHLY CAMPSITE RESERVATION REFUNDS

- If the registered guest provides cancellation notification 14 calendar days or more, prior to the arrival date, a full refund less a \$100.00 Administrative Fee and \$5 Reservation Fee shall be granted.
- If the registered guest provides cancellation notification within 14 calendar days, prior to the arrival date, a 50% refund shall be granted less the \$5 Reservation Fee.
- Should a monthly guest choose to abandon their site at any time after camping has begun, the site charge will be pro-rated and changed from monthly to the associated nightly rates of stay, plus a \$100 Administration Fee and the \$5 Reservation Fee. Refund will not be greater than 50% of the original reservation.

SEASONAL CAMPSITE REFUNDS – SCHOOL SECTION, MERRILL-GORREL & PARIS PARKS

- All seasonal campsites are subject to a \$50.00 Administrative Fee.
- Cancellation request received on or after January 17th will not be eligible for a refund of deposit.
- Should a seasonal guest choose to abandon their site after the season has begun, the site charge will be pro-rated and changed from seasonal to monthly/nightly as the Park Commission sees fit, plus a \$100 Administration Fee.
- No refunds on seasonal sites will be given for changes in park operation dates.

SEASONAL CAMPSITE REFUNDS – BROWER PARK

- Cancellation request received prior to January 25th will be processed, less a \$50 administrative fee.
- Cancellation request received January 25th- March 31st will receive a 50% refund of deposit.
- Cancellation request received April 1st-April 27th will receive a \$50 refund of deposit.
- Cancellation request on or after April 28th will not be eligible for a refund of deposit.
- Cancellation request for a site which has been switched/moved after the lottery is not eligible for a refund.
- Should a seasonal guest choose to abandon their site after the season has begun, the site charge will be pro-rated and changed from seasonal to the associated nightly rates of stay, plus a \$100 Administration Fee.
- No refunds on seasonal sites will be given for changes in park operation dates.