



# Mecosta County Park Commission

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## MECOSTA COUNTY PARKS REFUND POLICY:

Revised for Low-Water Conditions at Brower Park and in effect from April 27<sup>th</sup> to June 14<sup>th</sup>.

All refund requests should be submitted in writing to the Individual Park or Administrative Office. Request can be sent via e-mail to [admin@MecostaCountyParks.com](mailto:admin@MecostaCountyParks.com). E-mail request must be sent from the e-mail address on file for the reservation being cancelled. If payment for the campsite was received by credit card, the same credit card will be credited with the refund. If payment was received by cash or check, a check will be issued to the guest who reserved the site within 45 days of approval.

### CAMPING REFUNDS

- If the registered guest provides cancellation notification to the parks 7 calendar days or more, prior to the arrival date, a full refund less the \$10.00 administrative fee and \$5 reservation fee shall be granted.
- If the registered guest provides cancellation notification to the parks within 7 calendar days, prior to the arrival date, a 50% refund shall be granted less the \$5 reservation fee.
- No refund will be given for a cancellation on the date of arrival.
- Refund requests for inclement weather will not be granted.

### SEASONAL CAMPSITE REFUNDS

(THE SEASONAL CAMPSITE REFUND POLICY HAS NOT CHANGED)

- All seasonal campsite refunds are subject to a \$50.00 administrative fee.
- Seasonal deposits are non-refundable after March 31st.
- Should a seasonal guest choose to abandon their site after the season has begun, the site charge will be pro-rated and changed from seasonal to nightly as the Park Commission sees fit.
- No refunds on seasonal sites will be given for changes in park operation dates.

### RESCHEDULING ARRIVAL DATES

Guest may re-schedule arrival dates within the same camping season when equal in value, provided they have given 7 days' notice or more, by paying a \$10 Administration fee. Within 7 days of arrival, or if the change to the reservation is of un-equal value, the refund process will be followed. Any rescheduling of dates is based upon availability.

The Mecosta County Park Commission Standard Refund Policy remains in effect at all other parks and at Brower Park for dates not outlined above.

A copy of the standard policy is available online at [www.MecostaCountyParks.com](http://www.MecostaCountyParks.com) or may be requested from the parks administrative office.