

MECOSTA COUNTY PARKS REFUND POLICY:

All non-seasonal cancellations and associated refunds may be processed online using your online account. Refunds in accordance with the below policy will automatically be applied to the credit/debit card that was used for payment.

Seasonal Camper cancellations must be requested in writing to the Campground Office or Mecosta County Park Commission Administrative Office. If payment was received by credit/debit card, the same card will be credited with any associated refund. If payment was received via cash or check, a check will be issued to the registered guest within 30 days of approval.

Request for cancellations may be e-mailed to: admin@MecostaCountyParks.com

It is the intent of the Mecosta County Park Commission to provide a consistent and fair method for all refund requests by adhering to our refund policy, regardless of circumstance.

Any request submitted which desires an exception to this policy will not be considered.

NIGHTLY CAMPING/CABIN RESERVATION REFUNDS -

- If the registered guest provides cancellation notification 14 calendar days or more, prior to the arrival date, a full refund less a \$10.00 per campsite Administrative Fee and \$5 Reservation Fee shall be granted. For reservations containing Holiday or Special Event Pricing, a 75% refund shall be granted, less the \$5 Reservation Fee.
- If the registered guest provides cancellation notification within 14 calendar days, prior to the arrival date, a 50% refund shall be given for the entire reservation, less the \$5 Reservation Fee.
- No refund to any portion of the reservation will be given for a cancellation notification received on or after the scheduled date of arrival.
- Reservations canceled on the same day they are created will be assessed the \$5 Reservation Fee.

MODIFICATION OF RESERVATIONS -

- A guest may re-schedule reservation dates within the same camping season when equal or greater in monetary value, provided they have given 14 calendar days or more notification (prior to the arrival date) by paying a \$10 per campsite Reservation Modification Fee and any balance due.
- Within 14 calendar days of arrival, or if the change to the reservation is a decrease in value, the refund policy will be followed.
- Modifications increasing length of stay on an existing reservation will not be charged a modification fee.
- Modifications of monthly reservations resulting in a reservation period of less than a month will be processed in accordance with the monthly cancellation policy and reserved using the nightly rate.
- Any rescheduling of dates is based upon availability.

MONTHLY CAMPSITE RESERVATION REFUNDS -

- If the registered guest provides cancellation notification 14 calendar days or more prior to the arrival date, a full refund less a \$100.00 Administrative Fee and \$5 Reservation Fee shall be granted.
- If the registered guest provides cancellation notification within 14 calendar days, prior to the arrival date, a 50% refund shall be granted less the \$5 Reservation Fee.
- Should a monthly guest choose to abandon their site at any time after camping has begun, the site charge will be pro-rated and changed from monthly to the associated nightly rates of stay, plus a \$100 Administration Fee and the \$5 Reservation Fee. The refund will not be greater than 50% of the original reservation.

PICNIC SHELTER RESERVATION REFUNDS

- Before March 31st – full refund less \$10 Administration Fee and \$5 Reservation Fee.
- April 1st and after, up to 14 days advance notice = 50% refund less the \$5 Reservation Fee.
- Within 14 days of arrival = no refund.

FAMILY GROUP CAMP RESERVATION REFUNDS

- Before March 31st – full refund less \$100 Administration Fee and \$5 Reservation Fee.
- April 1st and after, up to 14 days advance notice = 50% refund less the \$5 Reservation Fee.
- Within 14 days of arrival = no refund.

SEASONAL CAMPSITE REFUNDS – SCHOOL SECTION, MERRILL-GORREL & PARIS PARKS

- All seasonal campsites are subject to a \$50.00 Administrative Fee.
- Cancellation request received January 15th-April 15th will receive a 25% refund of deposit.
- Cancellation request received after April 15th are not eligible for any refund of deposit.
- Should a seasonal camper choose to abandon their campsites after the season has begun, the site charge will be changed from seasonal to the associated monthly or nightly rates as the Park Commission sees fit, plus a \$100 Administration Fee to calculate any refundable balance.
- No refunds on seasonal sites will be given for changes in park operation dates.

SEASONAL CAMPSITE REFUNDS – BROWER PARK

- Cancellation request received prior to January 15th will be processed, less a \$50 administrative fee.
- Cancellation request received January 15th- February 15th will receive a 50% refund of deposit.
- Cancellation request received February 16th-April 15th will receive a \$50 refund of deposit.
- Cancellation request received after April 15th are not eligible for any refund of deposit.
- Cancellation of a reservation which has been modified/changed after the lottery is not eligible for any refund of deposit.
- Should a seasonal camper choose to abandon their campsites after the season has begun, the site charge will be changed from seasonal to the associated nightly rates as the Park Commission sees fit, plus a \$100 Administration Fee to calculate any refundable balance.
- No refunds on seasonal sites will be given for changes in park operation dates.

*This cancellation policy was updated on February 14th, 2024. Seasonal Camper reservations completed prior to this update will be administered in accordance with the cancellation policy that was in effect at the time of reservation.